

## Preferred Family Healthcare's Mission Statement

*To provide comprehensive mental healthcare services by well-qualified professionals who deliver the highest level of quality care and information while striving to overcome the barriers of those we serve.*

Over the years, we have grown along with the communities we serve.

Preferred Family Healthcare has a variety of services available in numerous clinics throughout Missouri.

With this network of clinics, we're always close by.

You can learn more by visiting our website: [www.pfh.org](http://www.pfh.org) or by e-mail: [pfh@pfh.org](mailto:pfh@pfh.org)

## Our Family Is Close To Yours.

### **Kirksville**

900 East LaHarpe Street  
PO Box 767  
(800)964-7118  
(660)665-1962

1101 South Jamison  
Kirksville, MO 63501  
(660)665-1962

### **Macon**

907 State Route PP  
Macon, MO 63552  
(660)385-7111

### **Chillicothe**

520 Park Lane  
Chillicothe, MO 64601  
(660)646-4226



*Intensive  
In-Home  
Services*

[www.pfh.org](http://www.pfh.org)  
Preferred Family Healthcare

---

We're a good family to know.

---

# *Intensive In-Home Services (IIS)*

IIS provides crisis intervention 24 hours a day, seven days a week to families who have a child (ren) at imminent risk who may be placed outside the home. The services provided are tailored to assist families in avoiding out-of-home placement and to connect and integrate them with existing community resources.

## **Specific Requirements:**

- Families must be referred by an appropriate referral source.
- The family is facing the removal of a child(ren).
- The family must be willing to accept IIS services.

## **Key Points of IIS:**

- Immediate response to crisis
- Focuses on the family strengths
- Services are provided in the home
- 24-hour accessibility to specialist
- Enhances skills of the family
- Provision of concrete services for meeting basic needs

## **Services Available To Families:**

- Resolving child abuse/neglect
- Promoting child and family safety
- Parenting education
- Child development training
- Support to individual, families and couples
- Sexual abuse, domestic violence, and substance abuse prevention education
- Communication and negotiation skills
- Home maintenance/ housekeeping skills
- Developing linkages with community resources
- Job readiness skills
- Other services that meet the specific needs of the family.

## **How it works:**

If the referral is appropriate, then the family will be assigned to a specific specialist. The services provided are up to 20 hours per week and range from 4-6 weeks in length. In addition, IIS provides follow-up aftercare services for up to 90 days. IIS believes the best safety net for a child(ren) is caring, capable parents, rather than the child being placed outside the home. Lastly, IIS offers counseling, education, listening, modeling, problem solving, child management, communication and negotiation skills, use of community resources, housekeeping skills, and a reasonable alternative to out-of-home placement.

## **Other Services PFH Offers:**

Preferred Family Healthcare provides a full range of professional care. These services include:

- \* *Substance Abuse Treatment for Adults*
- \* *Substance Abuse Treatment for Adolescents*
- \* *Treatment for Chronic Mental Illness including Long-Term Assisted Living*
- \* *Support Service for Developmental Disabilities*
- \* *Judicial Support Programs*
- \* *Counseling for individuals, couples and families*
- \* *Community Education/ Prevention*
- \* *Transitional Living Program for Adolescents*
- \* *Adolescent and Parent Intervention Programming*

## **Our Professional Staff Includes:**

- \* Psychologists
- \* Psychiatrists
- \* Advance Practice Nurses
- \* Family Therapists
- \* Licensed Social Workers
- \* Licensed Professional Counselors
- \* Substance Abuse Counselors
- \* Community Support Workers
- \* Community Prevention Specialists
- \* Registered Nurses